BOARD OF HOSPITAL COMMISSIONERS (Virtual) August 26, 2025

Those in attendance were Hospital Commissioners Don Welander, Darrin Moody and Lori Brady. Also present were Eric Moll, Mason Health CEO; Winfried Danke, Mason Health COO; Dr. Michelle Hamilton, Mason Health, CMO; Robert Johnson, Legal Counsel, and Shelly Dunnington, Senior Executive Assistant.

Others in attendance: Laura Grubb, Colby Snyder, Nicole Eddins Jen Capps, Senior Leadership Team.

Don Welander called the regular meeting of the Board of Commissioners to order at 8:01 a.m.

Agenda Review and Minutes:

The agenda and minutes were approved as presented.

It was moved, seconded, and voted to approve August 12, 2025, minutes as presented.

Commissioners' Committee Report & Calendar

Darrin Moody attended BOHC on August 12, 2025, EDC Meeting on August 14, 2025, Construction Committee on August 18, 2025, Skookum Rotary State of Mason Health on August 20, 2025, YMCA Youth Physical on August 23, 2025, and met Eric Moll 1:1 on August 25, 2025.

Don Welander attended BOHC on August 12, 2025, Skookum Rotary on August 20, 2025; Business Luncheon on August 22, 2025, and met Eric Moll 1:1 on August 25, 2025.

Lori Brady attended BOHC on August 12, 2025, LEAN Meeting on August 14, 2025, QIC on August 19, 2025; Business Luncheon on August 22, 2025, and met Eric Moll 1:1 on August 25, 2025.

Public Comments: None

Consent Agenda:

It was moved, seconded, and voted to approve August 26, 2025; consent agenda as presented.

Legal Counsel - None

CEO's Report -.

Eric Moll shared a letter he presented to HCA providing input for the process and priorities on the Rural Health Transformation Program.

Monthly Reports

a. **Financials** – Eric Moll presented the July financials. Inpatients are down about 20% from budget, but this is due to seasonality. Primary Care is also down 20% from budget. Overall, we are under budget, which is very normal for July and August. The Eye Clinic and Podiatry service lines have seen increases.

Old Business - None

New Business -

a. CMS Presentation - Nicole Eddins presented the CMS star follow up mortality data.

b. 2025 Strategic Initiatives 2nd Quarter Report Out –

Each Executive Sponsor reported on the status of their 2025 Strategic Initiative, highlighting accomplishments, lessons learned, and adjustments:

- Fall Prevention: Quality performance exceeds the benchmark.
- Mobile Integrated Health Program
- **AWV Program Optimization:** Medicare Annual Wellness continues to run well with stable staffing and an increased number of visits.
- Population Health Chart Prep & Standard Work for Cancer Screening
- **Nurse-Patient Relationships:** Birth Center continues to be in the top decile for patient's experience.
- Access Expansion PC, Cardiology, Eye Care: (3rd Available Appt) Winfried Danke share the various areas they are working on to improve access to care. Those areas are expanded access to primary care w/ provider collaboration, cardiology growth, and eye care growth.
- Referral Process Improvement: Winfried Danke share that we are successful staying below 5 days on a consistent basis. We will work with providers on communicating this information to our patients
- Reduce Turnover in First 180 Days Carolyn McCain shared the work they are doing around exit interviews.
- Medication Management -. Winfried Danke shared that average hours orders remain
 in queue decreased, phone calls to the clinic decreased, and the number of completed
 orders increased, which is an area of improvement.
- A.I.-Assisted Documentation (Primary Care) Colby Snyder shared the collaboration between IT, Clinical Informatics, and Mason Clinic leadership has made this one of the most seamless technology rollouts to date. A provider can be onboarded within minutes using the Clinical Al Agent.
- Reduce A/R Days Revenue cycle leadership and key staff continued to meet to
 monitor performance, trace claims experiences, conduct root cause analysis, and revise
 processes and standard work.

2025 Societal Contribution Strategic Initiatives:

- Recycling Initiative: Green Team has been awarded the 2025 Emerald Award. The
 Greenhealth Emerald Award recognizes outstanding hospitals from within the Partner
 for Change applicants.
- Business Continuity Planning: We conducted a comprehensive tabletop exercise with the Senior Leadership Team. The exercise demonstrated strong engagement thoughtful scenario analysis, and clear commitment across leadership to strengthen our organizational resilience.
- **Health Science Academy:** We provided one full ride RN scholarship to an exceptional graduating Shelton High School Health Science Academy student.
- **Healthy Food Environment (Blue Zones) –** Implementation of the workforce market has gone well with the grab-and-go options that support our healthy food environment goals.
- **Annual Compliance Plan:** Current data for the second quarter reflects 69% of the Senior Leadership Team who completed the training.

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2025 Societal Contribution Strategic Initiatives (Continued)

- **Cybersecurity Plan Development:** Colby Snyder provided an update. We did have to take down our website due to a hack, but we did deploy a shell website that restored access to critical services such as the Patient Portal and Online Billing, ensuring continuity of care and communication.
- b. Update of Patient Letter Laura Grubb provided an update on a patient compliant and letter following up has been sent out.
- c. Budget Amendment 1.0 FTE Registered Nurse for Annual Wellness Winfried Danke recommended to increase 2025 operating budget by \$40,605 in salaries and \$15,646 in benefits for a total of \$ \$56,251 to hire a 1.0 FTE Registered Nurse (RN) position into the Care Coordination team to complete Medicare Annual Wellness Visits Y support the continued program growth while supporting the expansion of Mason Health's lung cancer screening program.

It was moved, seconded and voted to approve \$56,251 for 1.0 FTE Registered Nurse for Annual Wellness Program for 2025 and extend to 2026.

Adjourned at 10:27 a.m.	PUBLIC HOSPITAL DISTRICT NO. 1 OF MASON COUNTY, WASHINGTON
	BY:
Attest:	